Biographies of the 2013 - 2014 Leadership North Country Class

Timothy Boudreau

Timothy was born and raised in Littleton and has been working for Bank of New Hampshire as well as its predecessors for 25 years. He lives in Sugar Hill with his wife Judy. Timothy is a Lancaster Rotary member (and a board member), a member of the Gateway Chamber Board of Directors, the Mt. Washington Airport Commission, and the NH Safe Deposit Association Board of Directors. He and his wife enjoy hiking, biking and tennis.

Denise Gagnon

Denise was born and raised in Berlin, NH and attended the Berlin Catholic schools. She later went on to get her Bachelor's degree at UNH in Social Service and a Masters at Plymouth University in Education. She has been working for Northern Human Services/Community Services for over 30 years. She has dedicated her professional life to support individuals with developmental disabilities in living meaningful lives as valued members of their communities. Denise is the Program Director and oversees the services of 70 individuals and staff training to ensure that the services provided meet state regulations and individual needs.

Denise is a widow and a mother of two adult children. While her children attended the Milan school, she served on the school board. She lives at Cedar Pond and enjoys walking, gardening, kayaking, swimming, biking, and skiing. Denise is a very social person and loves spending time with friends and networking with members of the community.

Eric J Grenier

Mr. Grenier graduated from the University of New Hampshire in 2007 with a Bachelor of Science degree in Civil Engineering. His responsibilities at HEB include project management, public infrastructure design, and permitting services, as well as design of infrastructure and utilities for commercial and subdivision projects, sewage disposal system design and municipal sewer operation & maintenance program development. He also provides construction observation services, including site inspection, review of submittals, contractor payment requests and client liaison. In 2010, Mr. Grenier was recognized by the Federal Highway Administration for his work as Resident Engineer on a federally-funded bridge replacement project in Canaan, NH. He is well versed in local and state regulations and heads HEB’s Employee Ownership Committee.
Haven Haynes, Jr.

Haven is the oldest of six boys and grew up on a dairy farm in Colebrook, NH. After graduating from Colebrook Academy in 1981; he worked numerous jobs all over. In December 1983, he joined the New Hampshire Army National Guard and was stationed in Lancaster, NH. After his discharge he received his Associate Degree in Accounting from New Hampshire Technical College in Berlin, NH in 1992. Over the years Haven worked for companies that have moved overseas or closed altogether. Presently, Haven is a federal law enforcement officer with Customs and Border Protection at the Pittsburg, New Hampshire Port of Entry. He has been involved for almost 20 years with the Sons of the American Legion in Canaan, Vermont and has been Commander for 7 years, as well as, an active grange member in Colebrook. Haven is also on the steering committee for Pittsburg Area Community Service (PACS) which is the go to place in Pittsburg for food shelf and many other needs.

Rick McCarten

Prior to relocating to Lancaster in February of 2006 with his wife Angie and his two daughters, Kacie and Breanne, Rick enjoyed a thriving career with Marriott in the Washington DC Area where he grew up. Rick held numerous sales positions with Marriott, most recently, Director of Sales of a 700-room convention hotel in Arlington, VA.

When he and his family relocated in 2006, Rick was hired as Director of Sales at the Mount Washington Resort. In 2008, new management of the Resort appointed Rick Director of Lodging Operations, where he was responsible for lodging departments of all three lodging properties of the Resort. In 2009, Rick left Mount Washington Resort for an opportunity with the Mountain View Grand as their Director of Sales & Marketing.

Later that year Rick was presented a unique opportunity to join The Balsams Grand Resort Hotel, where he would assist in developing several other Resort business components to broaden the resort’s future viability. Those plans changed with the sale and temporary closure of the Balsams eighteen months later, Rick was fortunate to be hired as Director at AMC’s Highland Center at Crawford Notch in October 2011.

Rick enjoys AMC tremendously and is excited about the Highland Center’s future as a popular destination for families and other outdoor enthusiast groups.
Roland Pinette

Roland Pinette is employed by Berlin Public Schools, where he has worked for 19 years. His tenure at the high school began as a teacher and for the last 10 years he has been the director of Career & Technical Education. In addition to his recent career in education, Roland was driven to conquer a variety of disciplines. These include multiple construction trades, licensed Merchant Marine, licensed septic system designer, cabinetmaker, network administrator, certified firearms instructor, certified range safety officer, and more. He and his wife reside in Berlin.

Carol Porter

Carol, the last of six kids, grew up in the family business of motel operation. In her words, she’s made a lot of beds, cleaned toilets, and is not afraid to get dirty or work hard. At 14, Carol added working at an ice cream shop afternoons and evenings. In high school, Carol started doing clerical work at a local insurance adjusting agency opening her eyes to the insurance world. Holding an Adjuster’s License for 21 years, Carol worked property, liability, and workers’ compensation cases in Maine, NH and VT. Somewhere during that time, motherhood took over and she realized it was more important to attend her sons’ sporting events. She accepted a part-time job as Administrative Assistant for the Town of Randolph. The need for health insurance benefits lead her to a position in her hometown with the Town of Gorham as Assessing Clerk. After her sons graduated (one high school; one college), Carol remarried and moved to Florida where she landed a job with the State of Florida in workers’ compensation compliance, starting as an investigator then promoted to supervisor. Missing family and home, she feels most blessed to have been hired by the Town of Gorham as Town Clerk/Tax Collector in July 2012. According to Carol, “There is no place like home – surrounded by the beauty and safety of the North Country!”

Gloria Potter

Originally from southern New England, Gloria has worked for White Mountains Community College since fall 2003. Before joining WMCC, she worked as an Administrative Assistant in the Information Technology Department at Plymouth State University. Gloria has an Associate Degree in General Studies from WMCC and is whittling away at her Bachelor degree in accounting while working full-time at the college. She lives in Jefferson, NH with her husband, Buzz and their dog, Shea. Their love of camping, fly-fishing, hiking, and skiing made it an easy choice to settle in the White Mountains. Gloria also likes to spend some of her free time reading and gardening.
Katelyn Robinson

Katelyn grew up in Wells River, Vermont with her parents and two older sisters. She graduated from Blue Mountain Union School and participated in soccer and basketball as well as National Honors Society. After deciding to stay in the area she enrolled at the University of Vermont. Not knowing exactly what she planned to do with the rest of her life, Katelyn decided a Business Degree was the safest and smartest choice. She was later introduced to the Community Development and Applied Economics Department at UVM, knew it was more suited to her taste and immediately changed her program of studies to Community and International Development. Within the program she was privileged to have the opportunity to visit Ghana, Africa and the island of St Lucia to participate in service learning programs. Katelyn states, “Both were truly exquisite opportunities!”

The summer before her senior year, Katelyn secured an intern position at Northern Community Investment Corporation. This is where she got her first taste of the real world—and loved it! She worked with Mike Welch, the Director of Economic Development, on several community projects including the Beecher Falls Energy Park Feasibility Study and coordination of the Technical Assistance Grant Program.

Several months after graduation, she was offered the position with NCIC as Project Development and Finance Consultant at their Lancaster, NH location. In August of this year the part-time position became full time and she was transferred into a Project Management position. Having the security of a full time job, Katelyn is eager to move into a community her work serves, perhaps the Littleton area.

When she’s not working Katelyn enjoys spending time with her family and three year-old nephew playing sports, kayaking, attending concerts, visiting friends, and traveling anywhere—though always happy to return home afterwards! She loves to learn people’s stories and is always willing to help someone out whenever possible.

Charlie White

Charles White, MBA, CPHQ is the Chief Administrative Officer of Upper Connecticut Valley Hospital (UCVH). Mr. White is a Certified Professional in Healthcare Quality. His extensive career has been devoted to working in rural healthcare settings to develop strategies to improve and sustain quality, patient safety and healthcare access. He has spoken at numerous State, Regional and National conferences about how to develop and sustain working environments that engage people in providing exceptional care through collaboration and teamwork. Mr. White is currently a Board Member of the North Country Health Consortium, Indian Stream Health Center (FQHC), 45th Parallel Emergency Medical Services (ambulance service), Northeast Health Care Quality Foundation (Medicare QIO), New Hampshire Association for Healthcare Quality, and Co-Chair of the New Hampshire Rural Health Coalition. Charlie lives in Colebrook, New Hampshire and is an active member of the Colebrook Kiwanis Club.