#### HOW TO ACCESS YOUR WMCC TRANSCRIPT ON SIS

# To access your WMCC transcript, you will have to log in to the Student Information System (SIS).

#### How do I log in to (SIS)?

Go to the White Mountains Community College homepage (www.wmcc.edu).

- 1. Click the Student Info System (SIS) link on the left.
- 2. Click Enter Secure Area.
- 3. Enter your WMCC ID#.
  - i. Your User ID is your Social Security Number. Do not enter any dashes, slashes, or spaces in your social security number.
- 4. Enter your SIS PIN.

#### A. If this is your first time logging in:

- ii. Your SIS PIN is your 6-digit date of birth (mmddyy). For example, if you were born on April 10, 2009, your pin would be 041009. *Note that there are no dashes, slashes, or spaces in the PIN.*
- iii. Click Login
- iv. You will receive a message that your PIN has expired and you will be prompted to change your PIN.
- v. When prompted for OLD PIN, type in your initial six digit date of birth. For NEW PIN, type in a <u>six-digit number</u> (exactly six digits, no letters!). The system does not allow you to reuse your original birth date. Then re-enter that same number again to verify it. Click Login.
- vi. Set up Security Question.

On your initial login, you will be prompted to set up a security question. Type in a **simple question** to which only you know the answer. Type in a **one word answer** to the question. **Please keep the answer free of punctuation, numbers, and dates**. In the future, if you forget your PIN you can enter your User ID and click on the <u>FORGOT PIN?</u> button (You may have to scroll down to see this button.) on the Login Page. You'll be prompted with your security question and then you'll need to enter your **EXACT** answer. Once answered correctly, this feature will allow you to reset your own PIN.

### **B.** If this is NOT your first time logging in:

vii. Your PIN is the 6-digit number you chose when you first logged in. If you forget what your PIN is, click FORGOT PIN?

## viii. You will be prompted to remember your PIN with the security question you set up when you first logged in.

- 5. Click on Student.
- 6. Click on Student Records.
- 7. Keep the default choices for Transcript Level (All Levels) and Transcript Type (Unofficial Web Transcript) and click Submit.
- 8. You can also request an official transcript by scrolling to the bottom of the page and clicking on **Request Transcript**. Your first two transcripts are free. Additional official transcripts are \$3 each. If you are requesting more than 2 transcripts, you will be asked to provide credit or debit card information to pay for the additional transcripts.