



Store Hours Visit wmccshop.com for future hours

- August 15 – 26: Mon - Thurs: 9am – 5pm
Fri: 9am – 2pm
- August 29 – September 9: Mon – Wed: 7:45am – 5pm
Closed Mon 9/5 Thurs: 10:00am – 7pm
Fri: 10:00am – 2pm
- September 9 – 30: Mon – Thurs: 9am – 5:00pm
Fri: 9am – 2:00pm

Online Orders

- Please allow two business days to process your order.
- Photo ID and order number are required to pick up all orders.

Get Your Custom Book List

- Input your Student ID into wmccshop.com to access list.

Financial Aid Book Advance 8/15/22 - 9/16/22

- Can be used on Books, Supplies, and Scrubs.
- Use your Student ID at check out in store or online.

Textbook Returns

- Last day for textbook returns/exchanges is Friday, 9/9/22.
- Bookstore Receipt is required.

Shop in-store & online for all your WMCC gear!
wmccshop.com

WMCC Bookstore General Questions

1. How do I place an online order at the WMCC Bookstore?

- The bookstore's website can be accessed at wmccshop.com.
- Click the "textbook" link at the top of the bookstore's website.
- Search by Student ID.
- Select the course materials you need for each course and click "add to bag".
- When you are finished adding items to your bag, click "view bag and checkout".
- Follow the steps to enter your payment information. If you are using book advance funds, select "financial aid" as your method of payment. Note: Book Advance is not available until 8/15/2022.

2. Which methods of payments are accepted at the bookstore?

Online customers can pay using a credit card, PayPal, Campus Cards, or Financial Aid Book Advance funds. In store customers can pay using credit card, cash, check, Apple pay, or Financial Aid Book Advance funds starting 8/15/2022.

3. Are shipping fees and digital delivery fees covered by my book advance?

Shipping fees and digital delivery fees are covered by Financial Aid Book Advance funds.

4. What is the bookstore's return policy?

Textbooks/Course Materials:

- Refunds are given for Course Materials returned or postmarked before September 9th, 2022.
- Course Materials returned in different condition than when sold are NOT returnable but may be bought back by the Bookstore.
Example: plastic wrap removed from new books
- Course Materials purchased after September 9th, 2022 must be returned within 7 business days of purchase for a full refund.
- Course Materials purchased during the last week of classes or final exams are not refundable.
- Digital content will only be refunded within 14 days of purchase.
- To support the delivery of digital content to you, a non-refundable digital delivery fee is applied to all digital materials.

Other Merchandise:

- Merchandise that is unopened and in original condition can be returned within 30 days of purchase.
- Gift Cards are non-refundable.

5. Who should I contact if I have a question for the bookstore?

Melissa Cote is always willing to help with questions. Come into the bookstore at 2020 Riverside Drive Berlin, NH 03570. The Bookstore is located next to the Bistro. If you can't make it in person, need to schedule an appointment for later times, or just want to ask questions before coming in; you can reach Melissa by email mcote@ccsnh.edu or phone 603-752-1060. We will make every effort to respond to emails within 24 hours.

6. What are the bookstore's hours?

August 15 – 26: Mon - Thurs 9:00am - 5:00pm, Fri 9:00am - 2:00pm

August 29 – September 9: Mon - Wed 7:45am - 5:00pm, Thurs 10:00am - 7:00pm, Fri 10:00am - 2:00pm

September 5 Closed for Labor Day

September 12 – September 30: Mon - Thurs 9:00am - 5:00pm Fri 9:00am - 2:00pm

Email mcote@ccsnh.edu or call 603-752-1060 to set up an appointment for later hours.