

Frontline Management Essentials

April 6, 2023 - May 11, 2023

Thursdays 1 PM - 4 PM

WMCC Littleton Campus - 646 Union Street

Presented in six (6) three (3) hour sessions, this series explores what it takes for a frontline manager to become a frontline leader. The journey taken in this series begins with self-awareness, travels through making the break from the line to manager, makes stops to consider the success steps needed to supervise well and arrives with the transition of the manager to leader.

Topics Include:

- The Importance of Human Factors
- Making the Break from Line to Manager
- Supervisory Skills
- Courtesy, Kindness and Respect
- The Leadership Perspective

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